

Release Notes Summary

Enterprise		
Release	Date	Updates
24.06.01 Notes	6/27/2024	Data Insights (Dashboard Menu Redesign) Payer Care Insights Responses & Alerts Report
24.05.01 Notes	5/30/2024	New Knowledge Base Platform Mobile App Added Languages: Cantonese and Mandarin IVR Added Languages: Ukrainian and Urdu Blended Overtime Services Portal Management Enhancements
24.04.01 Notes	4/25/2024	Timesheets Page added to Services Portal Quality Insights Added Statuses
24.03.01 Notes	3/28/2024	Adjust All Claims Option Added to Bulk Claims Resubmission Dashboard Custom Views and Added Features
24.02.01 Notes	2/28/2024	Using Third Party Invoice Number Keyword Configuration Report Modifications
24.01.01 Notes	1/25/2024	Secondary Billing for UPR Contracts Caregiver Text Message Limit Prebilling Expand Authorization Issue Descriptions Added Claims Statuses Allocate Visit Authorization Based on Billable Service Report Modifications
23.12.01 Notes	12/14/2023	Linked Contract Type Search Filter Field and Column added to Contract Search Third Party Invoice Setting Prebilling Hold for Mismatched Start Dates E-Billing Batch Multi-Selection for UPR Contracts Supervisory Visit NPI Configurations (UPR) POC Selected Duties in Prebilling Patient POC Compliance Limit Expansion Patient Search Restrictions Based on Clinical Access Added Unauthorized Visit Reasons Report Modifications
23.10.01 Notes	10/26/2023	Several Billing Review Rules Removed Service Code Field Changes Report Modifications
23.09.01 Notes	9/21/2023	DAO Spanish Text Available Rounding Rules Updates to Service Hours (UPR) Conditioning Code Field in Rebilling Billing Process for Manually Entered Total Amounts Limit Claims on Invoices per Invoice Type (UPR)
23.08.01 Notes	8/31/2023	Added Languages section in DAO Applicant Profile Weekly Variable Schedule Shift Split

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Webinar		Billing Batch Created Based on Claim Form Type Bypass Billing Review Hold for Dollar-Based Visits Pending Placement Patient Details Update Auto Placement Based on Service Code Enhancement (UPR) Patient Office Move Report Modifications
23.07.01 Notes	7/27/2023	Added Option to E-Submission Batches File Size Limits Increased for Uploads (20 MB) Added Fields to the DAO Form Setup Added Fields to the Contract Service Code Window Report Modifications
23.06.01 Notes Webinar	6/29/2023	Digital Applicant Onboarding (DAO) Provider BI Dashboards E-Billing Windows Enhancements Billing Review Hold: Missing Caregiver PLN (Internal Contracts) Condition Code for Internal Contracts Report Modifications
23.05.01 Notes Webinar	5/25/2023	Added Credit Type Field (Cash Payment Module) Claim Adjustments: Export TRN and Correct Status Billing Review: Auto-Populated 3-Month Date Range Guardrails Available for All Linked Contracts POC and VBC Speak-Out Enhancement Report Modifications
23.04.01 Notes Webinar	4/27/2023	Secondary Billing for Internal Contracts Rounding Calculated before Invoicing Batch Limitation Automatic Splits Documenting Missed Visits in the Appointment Page (UPR Contracts) Patient Pending Placement Enhancements (UPR Contracts) Report Modifications
23.03.01 Notes Webinar	3/30/2023	Removal of Silverlight Reference from the E-Billing Menu Options Permission: Assign Caregivers to Mobile App Automatic Splitting of Overnight Shifts Report Modifications
23.02.01 Notes	2/23/2023	Non-EVV Duty Configuration Blended Services – Automation of Split Patients Claim Functionality Page Updates: <ul style="list-style-type: none"> • Added Banner – Select All Eligible Claims • Claims Status Filter Field • Added Claim Status Column • Added Auto-Merge Tool Tip Indicator • Page Updates to: <i>Add Original Claims E-Submission Batch, Resubmit Claims Search, and Claim Batch</i>

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		<ul style="list-style-type: none"> E-Submission Batches – Sorted by Date Updates to the Quick Export Option
		Renamed Billing Review Hold for Export Code Report Modifications
23.01.01 Notes Webinar	1/27/2023	Added Generate Report Button on Collection Page Inactivate Billing Rates POC Prebilling Requirement Merge Invoice Functionality Supporting Mileage Report Modifications
22.12.01 Notes Webinar	12/15/2022	Service Code Bundles Auto Placement by Service Code Bypass Prebilling Rules at Service Code Level Management of Unknown EVV on Call Dashboard Operation Worklist Setup (added Worklists) Allow In-Service and Visit Overlap Prevent Billing for Services Exceeding Maximum Hours Limits Billing Review Edit for Missing Caregiver PLN and Export Non-Silverlight Cash Payment Enhancements Editable TRN On UPR Rebilling Report Modifications
22.10.01 Notes	10/27/2022	Added Search Filters to User Management Operation Worklist Setup Billed Status Once Exported Non-Silverlight Formatting Update Report Modifications: Various updates to various reports
22.09.01 Notes Webinar	9/29/2022	New Enterprise Help Portal Document Management Page Updates Upload Document File Size Limit Increase Caregiver Search (New) Menu Caregiver Search: Map View Enhancements Caregiver’s Live Location to Fill a Specific Shift UPR Contracts: Visit Edit Reason and Action Taken Values Sync UPR Contracts: Edit Taxonomy and Revenue Codes Non-Silverlight Enhancements to Cash Payment and E-Billing modules <ul style="list-style-type: none"> Performance speed Added Pagination features
22.08.01	9/2/2022	15-Minute System Session Timeout

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Notes Webinar		MFA Browser Support Batch Search Claim Type Enhancements Provider-Managed Guardrails for Entire Period Authorizations Service Location Edits (Cures Act Requirements) Split Permission for Linking EVV Report Modifications
22.07.01 Notes Webinar	7/28/2022	Mobile: Log Duties Throughout the Shift Prebilling Rule: Oversight Service Code Updates: Caregiver Communications/Availability Module Mark as Exported Button for E-Billing Report Modifications
22.06.01 Notes Webinar	6/30/2022	Caregiver Time Correction Override Modification Mobile: Biometric Logic Option Mobile: Patient POC on Unscheduled Visits Required Fields Configuration moved to Office Setup Custom Fields for UPR Contracts Caregiver Communications Replace Conexus Multiple Contracts Associated to a Single Check Sunsetting Silverlight (e-Billing and Cash Payment) Updates to the Reset Password Page Report Modifications (Added Visit ID Columns)
22.05.01 Notes Webinar	5/26/2022	Mobile App: Configuration for Other POC Duties Mobile App: Overrides Enhancements Availability Last Edited Column in Caregiver Availability Search Sunsetting Silverlight (Conexus and Smart Map) Waiver Program Batching Export Modifications